

CLARIFICATION TEXT ON WEBSITE COOKIES

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I. INTRODUCTION

This **Clarification Text** has been issued by *Mydora Estetik ve Medikal Turizm Tic. Ltd. Şti. A.Ş.* (“**Mydora Health Care**”) in its capacity as the data controller within the scope of the Communiqué on the Procedures and Principles to be Observed in the Performance of the Obligation of Clarification as per article 1 of the **LPPD**.

During the operation of www.mydorahealthcare.com by our side, **Website** visitors, in their capacity as the **Data Subject** may visit our **website** in order to gain information on our products and services without sharing any personal information. We would also like to inform you about Cookie uses which are configured to collect information related to the use of the Website.

As Mydora Health Care, we make use of certain technologies such as cookies, pixels, gifs (“**Cookies**”) to enhance your experience during your visits to our online platforms. The use of these technologies is carried out in accordance with the legislation we are subject to, in particular the LPPD.

II. DEFINITIONS

DEFINITION	DESCRIPTON
Cookies	These are small data storage files that are saved on your computer, mobile phones, tablets or other mobile devices that you access through websites.
Clarification Text on Website Cookies	Mydora Health Care Policy on the Clarification Regarding Cookies
Data Subject	(natural person concerned) means the natural person, whose personal data are processed.
Mydora Health Care	<i>Mydora Estetik ve Medikal Turizm Tic. Ltd. Şti. A.Ş.</i>
Personal Data	Any information relating to an identified or identifiable natural person.
LPPD	Law on the Protection of Personal Data No. 6698
PDP Board	Personal Data Protection Board
Website	the website named www.mydorahealthcare.com
Data Controller	Refers to the natural or legal person who determines the purposes and means of processing personal data and is responsible for the establishment and management of the data filing system.

III. PERSONAL DATA PROCESSED AND THE PURPOSE OF PROCESSING

A. Purpose of Processing Personal Data through Cookies

Upon the visit of our Website, within in the scope of **Transaction Security** the IP address of the user device and Online Identifiers (*user transaction records, device operating system and version, device type and ID, hardware model, internet login and logout information, browser information, access status etc.*) will be processed. The purpose of this **Clarification Text** is to provide you with information regarding the processing of personal data obtained by the **Data Subject** through the use of cookies during the operation of the website. In this text, we would like to explain to you what kind of cookies we use on our Website and how you can control these.

Cookies are small data storage files that are saved on your computer, mobile phones, tablets or other mobile devices that you access through web sites. This file stores information about your Web site navigation. By this means, the devices you use for access will remember your data the next time you use the Website. Therefore, cookies are necessary and important to enable you to use the Website more effectively and easily.

For more detailed information about cookies, you can visit <http://www.aboutcookies.org> and <http://www.allaboutcookies.org>.

As **Mydora Health Care**, we would like to state that we may store your personal data within the scope of **Clarification Text** for the realization of above-mentioned objectives and in accordance with the legislation and may share it with relevant institutions and organizations when required.

B. Purpose of Using Cookies

The intended use of the cookies used by **Mydora Health Care** are as follows:

Mandatory Cookies: These cookies are the ones which are essential to the proper functioning of the Website. These cookies are required to manage the system, prevent fraudulent transactions and the Web Site will not function if these are blocked.

IV. METHOD TO COLLECT PERSONAL DATA AND LEGAL GROUNDS

Your Personal Data mentioned above will be collected by the automated method over the Website if access has been provided based on the legal ground "Data processing is obligatory for the legitimate interests of the Data Controller, provided that the basic rights and freedom of the Data Subject are not damaged" stated in subparagraph "f" of paragraph 2 of article 5 of the LPPD.

STORAGE OF PERSONAL DATA

A. Retention Period of Personal Data

Your Personal Data will be stored during the periods in accordance with the Mydora Health Care Storage and Destruction Policy within the scope of the statutory exemption, the legal grounds of which have been stated above, under paragraph 2 of article 5 of the LPPD and shall be maintained for a limited period of time.

B. Types of Cookies in Terms of the Retention Period

Persistent Cookies: These are the cookies that persist until a specific date or until deleted by a user. These cookies are mostly used to measure the Website movements and preferences of users.

Session Cookies: These cookies are used to divide a user's visit into sessions and do not collect any data from the user. Cookies are deleted when the user closes the web page visited or if the page is inactive for a certain period of time.

We use our own cookies and third-party cookies on our site. We can explain the cookies we use in this direction as follows:

First Party Cookies: These are the cookies we place by ourselves and use for our own products and services.

Third Party Cookies: These are the cookies other websites place, and their purposes and usage methods depend on third parties.

V. TRANSFER OF PERSONAL DATA

Your Personal Data is not transferred to third parties as a rule. However, this data may be transferred to the relevant authorities in the case it is requested in accordance with paragraph 2 of Article 28 of the LPPD or in order to fulfil the legal obligations and only limited with this purpose without the obligation for Clarification.

VI. YOUR RIGHTS REGARDING YOUR PERSONAL DATA

You may submit your requests to the Data Controller within the scope of Article 11 of the LPPD, regulating the rights of **Data Subject** and to **Mydora Health Care** as per the Communiqué on the Methods and Principles for the Application.

In the case the you communicate your request related to the mentioned rights to **Mydora Health Care** on the address www.mydorahealthcare.com with the methods stated in the Data Subject Application Form, such request shall be assessed and finalized in the shortest time and within 30 (thirty) days at the latest. **Mydora Health Care** reserves the right to charge a fee based on the tariff set by the Personal Data Protection Board, even though not charging any fees for the claims constitutes the basis.

We may cease the use of cookies we use on our **Mydora Health Care** website, change their types or functions, or add new cookies to our website. Therefore, we reserve the right to change the provisions of this **Clarification Text** at any time. Any changes made to the updated Clarification text will enter into force upon being published on the Website or in any public

platform. You can find the latest update date at the beginning of the text. For more detailed information on data processing by **Mydora Health Care**, please visit the **Mydora Health Care** Personal Data Protection and Processing Policy at the address www.mydorahealthcare.com

The method for changing the selection for cookie use varies depending on the browser type and can be learned from the respective service provider. If you want to block or restrict the web browser cookies on your device, you can do this in your web browser settings. The “Help” option in your browser provides information about blocking and restricting web browser cookies. If you choose to delete cookies, your preferences on the relevant website will be deleted.

VII. COOKIES REMOVAL PROCEDURE

You can use the following links to block cookies in your browsers:

Google Chrome:

<https://support.google.com/chrome/answer/95647?co=GENIE.Platform%3DDesktop&hl=tr>

Mozilla:

<https://support.mozilla.org/tr/kb/%C3%87erezleri%20engellemek>

Internet Explorer:

<https://support.microsoft.com/tr-tr/help/17442/windows-internet-explorer-delete-manage-cookies>

It is not possible to delete cookies which are required for the functioning of the website and mobile application. Furthermore, if you choose to block cookies completely, please also note that the **Mydora Health Care** website may not function properly.

You can access the documentation for blocking cookies on different desktop browsers at the address at www.aboutcookies.org.

VIII. ENFORCEMENT OF THE CLARIFICATION TEXT

This Policy, set out by **Mydora Health Care**, has entered into force on date 12.11.2025 and in the case the entire Policy or certain articles are renewed, necessary updates will be made.